

Comprehensive Maintenance and Support Program

Overview

All Open Options licensed software products include a free year of software maintenance (SWM) when registered within 90 days of the purchase date.

Annual maintenance provides tremendous ongoing value to customers at a small fraction of the original purchase price. Open Options highly recommends that customers renew their maintenance prior to the expiration date to ensure continuity of benefits and ongoing product improvements and support.

At Open Options, we strongly believe that the best and most cost effective approach to protecting the initial investment in software is to participate in a structured plan to ensure that your investment in software does not become obsolete in a rapidly changing technological environment.

Contact Open Options today to renew at [877.818.7001](tel:877.818.7001).

Benefits

- Access to new technology and features
- All Service Pack Releases
- Licensed Software Upgrades including Major Releases
- Discounts on Customer Training
- Access to Open Options Training videos
- Priority Open Options technical support via authorized dealer of record
- Remote Assistance via WebEx to quickly resolve technical support issues
- 3rd party integration support
- Discounts on quarterly service checks
- Access to secure web portal for valuable resources and informational content

Open Options Technical Assistance Center Contact Information

Tel: 972.818.7001 Toll free: 877.818.7001

DIRECT SUPPORT (toll free): 855.818.7001

email: support@ooaccess.com

Hours of Operation

Monday - Friday; 7:00 AM to 6:00 PM CST



OPEN OPTIONS™
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