



November 18th, 2014

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Open Options
3440 Sojourn Dr. Ste 230
Carrollton, TX 75006

Attention: Randy Vitovitz

Dear Randy,

I wanted to take this opportunity to thank you and the Open Options team for the continued outstanding product and customer support for over 10 years. DNA has always proven to be as user friendly as you promise it to be. We started using Fusion Web last year and have found that the convenience of being able to access DNA Fusion when away from the office to be very beneficial. We have also added more sub-controllers over the years and this process always proves to be quick and obstacle free.

I have always appreciated the attention of so many consultants from Open Options during the installation and training of your products. Your team is always available when we have questions or concerns. Thank you again for everything!

Please feel free to use me as a future reference.

Sincerely,

Pat Patterson
Facilities Manager,
City of SeaTac
206 973 4674

Mayor
Mia Gregerson

Deputy Mayor
Tony Anderson

Councilmembers
Barry Ladenburg
Kathryn Campbell
Terry Anderson
Dave Bush
Pam Fernald

City Manager
Todd Cutts

Assistant City Manager
Gwen Voelpel

City Attorney
Mary Mirante Bartolo

City Clerk
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