



November 10th, 2014

Open Options
Attn: Scot Sturges
3440 Sojourn Dr. Ste 230
Carrollton, TX 75006

Dear Scot,

I would like to take this opportunity to express my utmost gratitude to Open Options for providing an excellent access control system and superior customer service.

We started looking for a new access control provider a few years ago when our existing provider was not providing the support we needed. Since we first installed Open Options products in our facilities in 2011, we have experienced very few challenges and excellent technical support and training when challenges did arise. Open Options converted our 900 plus doors swiftly and with little intrusion. Furthermore, their DNA Fusion software is very user friendly and provides an ease of use not typically found in other systems.

The team at WMU Public Safety is very happy with the quality access control provided by the Open Options team. We are proud to recommend Open Options to any prospective customers.

A handwritten signature in cursive script that reads "Robert A. Coffman".

Bob Coffman
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Security Systems Administrator
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