

OpenDX Purchase & Setup Process



1 OpenDX Purchased

Congrats on taking the first step in automating your work flow! In the following boxes we will outline how the rest of this process will work.

2 Email Support

Request an appointment* and requested package type (Flat file, Active Directory, Database).

Have the flat file available for review/ correct DB info ready / Correct AD info ready.

3 Support Call

A Technical Support Representative will call the customer at the agreed upon appointment time to assist in setting up the package.

4 Test and Verify

Lastly with the help of our technical support team we will test and verify that the package is operating as desired.

*Possible same day appointment depending on time of response.